



## Mt Owen Community Complaints Register

<b>Date</b>	<b>Time</b>	<b>Notification Method</b>	<b>Location of Complainant</b>	<b>Type of Complaint</b>	<b>Action Taken/Comments</b>
8/12/2010	22:14	Phone	Camberwell	Noise	Investigated. Operating normally and within noise level predictions.
28/02/2011	7:45	Phone	Camberwell	Noise	Investigated. Operating normally and within noise level predictions.
18/04/2011	20:32	Phone	7km SE of mine	Lighting	Investigated. Light on dump relocated. Communicated to Mine Supervisors.
22/04/2011	8:45	Phone	Falbrook	Noise/Odour	Investigated. Operating normally and within noise level predictions. No odour observed from Mt Owen. Strong temperature inversion present.
4/06/2011	7:17	Phone	Camberwell	Noise	Investigated. Operating normally and within noise level predictions.
3/07/2011	10:13	Phone	Falbrook	Noise	Investigated. Operating normally and within noise level predictions. Non-attenuated trucks were down in pit. Strong temperature inversion present.